

Connecting Sacramento: Monthly Coordinated Access Update

The [Coordinated Access System \(CAS\)](#) is led by a partnership among Sacramento Steps Forward, the Sacramento Continuum of Care, Sacramento County, and the City of Sacramento. It streamlines access to support and services for preventing or exiting homelessness. The 2-1-1 (#8) Housing Crisis Line is the primary access point, staffed by case workers who respond 24/7, 365 days a year. *This update does not include independent activities from non-CAS-participating shelters.*

PRIMARY IMPACTS

Click the icons to learn more about each impact.



6056

**Connections
to Resources**



16

**Preventions from
Homelessness**



275

**Enrollments
in Shelter**



122

**Exits to
Housing**

SYSTEM METRICS



12:23 minutes and seconds was the median wait time to speak with staff when calling 2-1-1 (#8)



10 days was the median amount of time from shelter assessment to shelter intake



\$171,362.89 was utilized for direct client assistance (such as first month's rent)



58 households found or maintained housing with Problem-Solving Access Point support



85% of shelter capacity was utilized (missed intake appointments were the primary reason for unused capacity)



15% of total shelter demand was met by the current shelter availability